

HCBS Technology Assisted Waiver (TA) - Kansas

2016 Project Timeline – TA Waiver Quality Review Redesign

Following is a detailed description of the timeline of how and when HCBS Quality Review protocols and systems have undergone redesign in Kansas from January to December, 2016.

1. January 2016: The QMS team met to continue work on outlining the Performance Measures and other data asked to measure. Once finalized submit to KDADS CSP Program staff for review. Ongoing meetings with Program staff to ensure Waiver Performance Measures were captured in the internal protocol tools that will be utilized for Quality Reviews. Created interpretive Guidelines for internal use to ensure each reviewer is “scoring” compliance consistently across the state. Development began of an internal Procedure Manual for training purposes of new QMS staff.
2. March 2016 KDADS and KDHE reviewed internal HCBS Quality Review Manual to be used for internal purposes
3. April 2016 KDHE provided feedback to KDADS on Manual.
4. May 2016 finalized internal protocol tools and internal manual.
5. August 2016 KDADS determined necessary to have the Quality Review/Remediation portion of the internal manual as an external policy with the intent to clarify the goals of the KDADS review process and requirements necessary of the KanCare MCOs as part of the review process.
6. 9/6/16 KDADS submitted the HCBS Quality Review Policy to the Medicaid Agency’s Policy team
7. 9/13/16: MCO provided feedback to KDADS on the policy
8. 10/24-10/27/16: CMS on-sites with KDADS, KDHE, and all three MCOs conducted. KDADS made revisions to the QR policy based on the information discussed during on-sites.
9. 11/8/16: KDADS (SCC and CSP commissions) met with all three MCO representatives to review questions and provide additional clarity on expectations from the policy. Discussed Provider Qualification requirements and discussed onsite visits to be completed for 2015 Reviews and as needed for future reviews.
10. 11/22/16: KDADS presented revised HCBS Quality Review policy to Medicaid Agency’s Policy Team. Additional questions from MCOs submitted to KDADS.
11. 12/14/16: KDADS submitted Answers to MCO questions to Medicaid Agency Policy team for review.
12. Fall 2016: LOC assessors began receiving education on the Quality Review process to include requirements to upload information ongoing education continues.
13. 2015 Quality Review (LOC Assessors, Service Plans, Health and Welfare) for TA Waiver timeline is as follows;
 - a. 5/19/16 Consumer sample provided to each MCO.
 - b. 6/1/16 KDADS met with each MCO 1:1 to review the 2014 data from the 372 report along with the remediation to create systems for Quality Reviews.
 - c. 6/8/16 KDADS met with all three MCOs to review documentation requirements to be in compliance for the QR. Reviewed the 2015 protocols created for the KDADS QMS team that will be used for the 2015 QRs. Discussed timelines for documentation upload. Agreed upon 60 days upload time line and review period.
14. 8/1/16: Ongoing Quarterly Review Timeline was established and agreed upon by KDADS and all three MCOs. **Per Policy:** Case files for review are listed in the QRT for the review period. The QA Program Manager will notify the MCOs and Assessors of both Primary and Secondary cases requiring upload. MCOs and Assessors will have 60 days, from the time they get their case pull list, to upload required documentation. The QA team will begin the reviews during the upload period. The QA team will complete all reviews within 90 days.